**Prasad Ramakrishnan** 

**Chief Information Officer, Freshworks**

**SHORT BIO:**

**Prasad Ramakrishna**n is the Chief Information Officer (CIO) of Freshworks, leading the company’s IT vision, strategy and execution. Prasad is a seasoned IT professional, SaaS evangelist and go-to thought leader on all things cloud and security. Before Freshworks, Prasad was CIO at Veeva where he was a Freshservice user. Prasad holds a bachelor’s degree in Mathematics and a diploma in Business Administration (Marketing) from Madras University, a Master’s in Computer Applications from Anna University, and an MBA in Global Management from the University of Phoenix.

**LONG BIO:**

Prasad Ramakrishnan is the Chief Information Officer (CIO) of Freshworks, leading the company’s IT vision, strategy and execution. Prasad is a seasoned IT professional, SaaS evangelist and go-to thought leader on all things cloud and security. His expertise is critical to the success of Freshworks products as well as global work culture, spearheading the company’s sustained connectivity in response to the pandemic despite weak internet infrastructure in India.

Before Freshworks, Prasad was CIO at Veeva. Unlike other CIOs at the time, Prasad took a democratic approach to software adoption and empowered his employees -- the would-be users -- to decide on the software they would use. His team voted for Freshservice, Freshworks’ ITSM (IT service management) offering. Prasad became an early adopter, customer and advocate of Freshworks -- and later joined the C-suite.

Prasad holds a bachelor’s degree in Mathematics and a diploma in Business Administration (Marketing) from Madras University, a Master’s in Computer Applications from Anna University, and an MBA in Global Management from the University of Phoenix.